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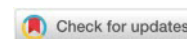
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## Teachers' Key Competencies for Innovative Teaching

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**Abstract:** The educational process is by its nature and essence very dialectical, so it necessarily requires teachers to have a developed whole set of various competencies. The aim of the research was to examine teachers on self-assessment of competencies that were crucial for innovating the teaching process. The sample of respondents included 1300 elementary and secondary school teachers in the territory of Southern Serbia. The instrument used was a five-point TCS scale of attitudes, with a total of 48 items (individual competencies). The results of the analysis showed that teachers, based on their self-assessments, highly value all diverse groups of competencies, which fully confirms the general hypothesis. The results also showed the existence of statistically significant differences in the degree of expression of attitudes about competency groups with regard to independent research variables, within special hypotheses, based on which the first was rejected, the second partially and the third and fourth special hypothesis fully confirmed. The issue of key competencies of teachers is certainly one of the fundamental issues when it comes to quality teaching, its innovation, generally successful and efficient dealing with the educational process. Based on these postulates, there is hope that the obtained research results will represent a good starting point and incentive for further research work in this field in the future.

*Keywords:* teacher, competencies, innovations in teaching, reflective practice.

### Introduction

A completely defined expertise and professionalism are recognized through certain special abilities, ie. the competence of teachers to plan and organize certain activities, achieve or realize the intended goals and evaluate the teaching process at all stages. A well-coordinated education system encourages the nurturing of a diverse group of competencies and directs teachers towards continuous personal and professional improvement and development, as well as permanent learning.

The term competencies is defined and interpreted differently depending on the specifics of the purpose, approach and context in which it is used as a term, but in many definitions common features can be found [Andevski and Arsenijević \(2012\)](#). The term competencies stands for a complex mosaic of characteristics, knowledge, beliefs, abilities, skills, experiences, motivation, value attitudes, habits and self-regulation as interdependent and connected elements that enable an individual to be active and efficient in a certain specific situation.

Competences are a dynamic and multidimensional category subject to constant change, enrichment and upgrading, which is influenced by various factors that are cause-and-effect related. Competencies are the core of every professional success and achievement, no matter what one does for life. Defined as such, key competencies are crucial for the work and actions of all individuals in society, including teachers, and are based on goals that are embedded in all school subjects.

The necessity of having a wide group of teacher competencies is pointed out by various authors ([Tapani and Salonen, 2019](#); [Teodorović, Milin and Stanković, 2019](#); [Call, 2018](#); [Turk, 2016](#); [Jorgić, 2015](#); [Bertschy, Künzli and Lehmann, 2013](#); [Gojkov, 2012](#); [Nessipbayeva, 2012](#); [Panić and Wubbels, 2010](#); [Selvi, 2010](#)). In the further review, various groups of teacher competencies were analyzed.

Interpersonal competencies specifically include possessing the necessary human qualities, knowledge, abilities and skills related to processes and interpersonal relationships in teaching, possessing the ability to create trust and empathy towards colleagues and other individuals, creating positive interdependence and equal participation in work, ability to act by personal example with expressed propensity for individual and group responsibility ([Englefield et al., 2019](#); [Brundiars and Wiek, 2017](#); [Gojkov, 2012](#)). Certain authors ([Jurčić, 2014](#); [Vrkić-Dimić, 2013](#); [Andevski and Arsenijević, 2012](#)), see

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them in the form of personal competencies that include teacher personality traits, personal potentials, personal and interpersonal skills.

Socioemotional group of competencies related to the ability to provide additional support to students from vulnerable social groups to realize educational potential in complete socioemotional development, but also the ability to actively contribute to an inclusive approach to education, encouraging students to respect universal human and national values, respect for diversity and multiculturalism, is particularly highlighted by (Fiorilli et al., 2017; Brust Nemet and Velki, 2016; Dorman, 2015; Gojkov and Stojanović, 2015; Jurčić, 2014; Vrkić-Dimić, 2013; Andevski and Arsenijević, 2012; Livazović, 2012).

In the light of emphasizing the importance and necessity of possessing competence, pedagogical-psychological is emphasized by (Tapani and Salonen, 2019; Dubovicki and Jukić, 2017; Jorgić, 2015; Buljubašić-Kuzmanović, 2014; Jurčić, 2014; Đuranović, Klasnić and Lapat, 2013; Voss and Kunter, 2013; Liakopoulou, 2011). This group of competencies includes, among other things, knowledge of general principles, goals, outcomes of education and upbringing, general and special standards of student achievement, knowledge of psychological bases of working with children, possession of ability to apply different types of motivation, specific knowledge of different learning styles and strategies of learning, as well as taking measures to support students with learning difficulties.

Subject-professional group of competencies related to knowledge of the entire education system, standards, strategies, legislation, possession of self-assessment and personal orientation in the field of planning their own professional development, but also knowledge and extremely good management of the scientific discipline to which the subject belongs is particularly highlighted by (Call, 2018; Nikitchenko, 2017; Sigrid-Blömeke, 2017; Jurčić, 2014; Baumert and Kunter, 2013; Guseva, 2013; Kunter et al., 2013; Andevski and Arsenijević, 2012; Anugerahwati and Saukah, 2010).

The importance of didactic competencies is emphasized by (Tejedor et al., 2019; Milošević and Medić, 2018; Dubovicki and Jukić, 2017; Gojkov and Stojanović, 2015; Malaspina, Mallart and Font, 2015; Jurčić, 2014; Kuhnigk, Schreiner and Harendza, 2013; Tichá and Hošpesová, 2013; Vrkić-Dimić, 2013; Gojkov, 2012). The didactic group of competencies implies the possession of the ability of didactic content design with the application of various didactic methods, techniques, forms of work, available teaching resources and aids for the efficiency and effectiveness of the teaching process, as well as the development of new and creative didactic materials for teaching.

The issue of methodological education of teachers for reflective practice is one of the crucial issues when it comes to effective teaching and quality education. The necessity of having methodological education, but also methodological culture and teacher competence, which includes knowledge of scientific research methodology, methodological scientific terminology, ways of valid statistical processing, structure of writing a scientific report, mastering intellectual work techniques that are universal for all sciences, but also possessing examination skills, studies and research of pedagogical reality and own practice, as well as the ability to participate in research conducted by other researchers, is pointed out by numerous authors (Albareda-Tiana et al., 2018; Koichu and Pinto, 2018; Taylor, 2017; Letina, 2016; Wareerat et al., 2016). We will indicate that it is closely related to methodological competencies as a related group of competencies in relation to scientific research.

The modern era of the rule of information and communication technologies, among other things, requires a change in the professional development of teachers, which must primarily be based on professional competencies in certain domain because it is indisputable that today, "ICT provides excellent and very useful changes in teaching and learning" (Stošić, Dermendzhieva and Tomczyk, 2020, p. 132-133). In this context, numerous authors emphasize information and communication competencies (Ricardo-Barreto et al., 2020; Chen, Gorbunova and Masalimova, 2017; Feng et al., 2017; Turk, 2016; Wambiri and Ndani, 2016; Adelabu and Adu, 2015; Chai, Koh and Tsai, 2013; Branekova, 2010; Cortes and Lau, 2009), which are an integral and inseparable component of multimedia (Instefjord and Munthe, 2017; Matijević and Topolovčan, 2017; Turk, 2016; Duh, Bratina and Krašna, 2013; Witfelt, 2000), according to other authors. Accordingly, it is important to note that media literacy and media competence are "important features in the process of self-realization of an individual in modern media society", as the authors state (Maksimović, Osmanović and Mamutović, 2020, str. 2688), and to represent "basic skills of the 21<sup>st</sup> century" (Novković Cvetković, Stošić and Belousova, 2018, p. 1108). If we take into account the fact that multimedia, with its existence and constant progress, poses new challenges to the entire educational technology, as well as the teaching process itself, and that they "become an unavoidable segment in the process of acquiring knowledge" (Stanković, Maksimović and Osmanović, 2018, p. 107), it is quite clear and justified to pay significant attention to multimedia competencies. Some authors especially emphasize the development of digital competencies of teachers (Cabero-Almenara et al., 2020; Falloon, 2020; Mijjković and Trnavac, 2020; Mirete et al., 2020; Müller and Varga, 2020; Ristić, 2018; Ferrari, 2012), because digital literacy is

necessary for functioning in a system of digital education that is constantly changing and transforming. Numerous advantages of having this competence are that, among other things, "a digitally competent and literate teacher can communicate with colleagues, students and parents, using various digital tools and applications" (Kožuh, Maksimović and Osmanović Zajić, 2021, p. 161).

We emphasize the leadership roles of teachers with prominent organizational and "managerial" skills in school from the aspect of participation in decision-making and responsibility, through the phrase "leadership in education". In this light, we can speak of organizational competencies that are in particular highlighted by (Chiriac and Granström, 2012; Fairman and Mackenzie, 2012; Xu and Patmor, 2012). Building on the previous, Turk (2016), emphasizes the importance of organizational competence in human resources management as the main feature of every manager in leading people and employees, while the authors (Tapani and Salonen, 2019), emphasize the importance of competence for pedagogical leadership that is, leadership that encompasses school management. This group of competencies includes, among other things, the ability to motivate associates to participate and openly share and use available useful knowledge to make important decisions, the ability to shape a cooperative atmosphere and collaborative climate, facilitate the dissemination of knowledge through organizational culture and initiative, as well as emphasized traits of leaders and inclinations towards leadership, ie. leadership without compromising group cohesion and team spirit.

Self-initiative in professional development, intrinsic motivation for reflective and critical reflection on practice, but also openness to innovation and change (Stanković and Stanojević, 2019; Nikolić, 2015; Schellenbach-Zell and Gräsel, 2010), represent significant features of professionalism. Based on competencies, their development, expansion and complexity, professionalism is one of the essential factors guaranteeing quality and success at work, in the teaching and the entire educational process.

## Materials and Methods

Today's school, in accordance with modern tendencies, indisputably needs a "new profile" of a modern teacher, with a wide range of developed competencies, which would enable them to successfully organize work, motivate and encourage students, critically reflect on their practice, independently research and use these results for the purpose of self-improvement. In accordance with the above and the overall issue, which is very topical, the question necessarily arises: Do teachers have a wide group of diverse, as well as individual competencies, within these groups, which are key to innovating their own, but also the entire educational and teaching practice?

The subject of this research, therefore, is the self-assessment of elementary and secondary school teachers in the territory of Southern Serbia on the competence to introduce innovations in teaching and reflective practice, expressed through the evaluation of a wide and diverse group of competencies and individual competencies necessary for successful and efficient educational work.

The general hypothesis of the research is: It is assumed that elementary and secondary school teachers in the territory of Southern Serbia, based on their self-assessments, should highly value all groups, including individual competencies within these diverse groups, which in the literature are considered key to innovation of the teaching process, but also very important in pedagogical activities in general.

Special research hypotheses, 4 of them, refer to assumptions about: existence or non-existence of statistically significant differences in teachers' attitudes about competence groups - interpersonal, socioemotional, pedagogical-psychological, subject-professional, didactic, methodological-research-statistical, multimedia-digital and organizational, in relation to each of the independent research variables separately.

The sample of respondents is appropriate and included 1300 elementary and secondary school teachers surveyed on the territory of Southern Serbia. The survey was conducted during October, November and December 2019, as well as January, February and early March in 2020 in 16 elementary schools, 3 highschoools and 11 secondary vocational schools.

**Table 1.**  
*Sample structure according to independent variables included in the research*

Sample structure according to independent variables included in the research		f	%
Type of school	Elementary	588	45.2%
	Secondary	712	54.8%
Academic achievement	6-7	136	10.5%
	7.01-8	385	29.6%
	8.01-9	549	42.2%
Attending seminars in the field of educational technologies and applications of multimedia systems in teaching	9.01-10	230	17.7%
	Yes	898	69.1%
Application of internal evaluation in teaching	No	402	30.9%
	Yes	740	56.9%
	No	560	43.1%

The method used in this research is a descriptive-scientific-research method. In accordance with the nature of the issue and the choice of an adequate method as a data collection technique, the scaling technique was applied. The instrument used in this research for self-assessment of teachers' attitudes about competencies was a five-point scale of attitudes, TCS scale (Teacher Competence Scale), which contained eight sub-scales, and within each six statements (individual items), therefore a total of 48 items. The assessment scale was constructed independently for the purposes of this research, and was anonymous. The scale started from the possibility of low, ie. non-evaluation (No, not at all - 1), through partial (To a lesser extent - 2), (I am undecided - 3), (To a greater extent - 4), to high evaluation (It is extremely important - 5).

The reliability of the instrument (Teacher Competence Scale - TCS and its subscales) was examined by Cronbach's Alpha coefficient of internal consistency.

**Table 2.**  
*The reliability of Teacher Competence Scale - TCS*

Scale	AS	SD	$\alpha$	Number of items
Teacher Competence Scale	205.84	17.366	0.928	48

Table 2 shows that the Teacher Competence Scale - TCS has a high and acceptable reliability (Cronbach  $\alpha = 0.928$ ). The data obtained by this procedure indicate that the instrument independently constructed for the purposes of this research has good psychometric characteristics and is suitable for measuring attitudes about teacher competencies.

**Table 3.**  
*Reliability of subscales of teacher competences*

Subscales of competences	AS	SD	$\alpha$	Number of items
Intrapersonal	4.492	2.463	0.735	6
Socioemotional	4.253	2.867	0.693	6
Pedagogical-psychological	4.376	2.841	0.722	6
Subject-professional	4.299	2.865	0.707	6
Didactic	4.241	2.912	0.704	6
Methodological-statistical-research	4.086	3.683	0.816	6
Multimedia-digital	4.219	3.701	0.832	6
Organizational	4.336	2.846	0.736	6

In Table 3, we notice that seven of the eight sub-scales of teacher competencies have an acceptable reliability (above Cronbach's  $\alpha = 0.7$ ), except for the scale of socioemotional competencies whose reliability is (Cronbach's  $\alpha = 0.693$ ), below the limit of the acceptable reliability. The reliability of individual subscales, which are, therefore, at a satisfactory level, given that it is an assessment scale, testifies to the existence of a certain internal coexistence of the instrument itself.

Among the statistical procedures, in addition to descriptive statistics (frequencies, percentages, minimum and maximum values of the empirical range), AS arithmetic mean, SD standard deviation,

Cronbach alpha was used within the statistics to check the reliability of instruments and examine the internal correlation of sub-scales.

To determine statistically significant differences in attitudes about competency groups as dependent variables in relation to the offered independent variables, One-factor analysis of variance - ANOVA (F-test) and t-test were used.

## Results

The statistical analysis aimed to provide data and results based on which the general, but also specific research hypotheses would be confirmed or refuted. In order to verify them, from the statistical procedures, the Analysis of variance and the Post hoc test were applied to the independent variable - academic success. In all others, a parametric t-test was used to determine statistically significant differences in attitudes about competency groups. By applying descriptive statistical analysis, for the mentioned groups of competencies, the basic descriptive measures of the examined research variables were determined.

**Table 4.**  
*Basic parameters of teachers' attitudes about competencies*

Subscales of competencies	Theor. min.	Theor. max.	Emp. min.	Emp. max.	AS	SD	Number of items
Interpersonal	1	5	4.365	4.652	4.492	2.463	6
Socioemotional	1	5	3.943	4.420	4.253	2.867	6
Pedagogical-psychological	1	5	4.247	4.436	4.376	2.841	6
Subject-professional	1	5	4.125	4.475	4.299	2.865	6
Didactic	1	5	4.192	4.337	4.241	2.912	6
Methodological-statistical-research	1	5	4.042	4.215	4.086	3.683	6
Multimedia-digital	1	5	4.172	4.296	4.219	3.701	6
Organizational	1	5	4.268	4.448	4.336	2.846	6

The results showed that based on the values of arithmetic means that all exceed the values of 4 (Table 4), elementary and secondary school teachers in Southern Serbia, based on their self-assessments, highly value all diverse groups of competencies, which were offered in the assessment scale. Neither of the groups of competencies stands out drastically, but we will mention that the highest values are observed on the subscale of interpersonal (AS = 4.492), and the lowest on the subscale of methodological-statistical-research competencies (AS = 4.086), with emphasis on minimal differences. In the framework of further statistical analysis, in order to confirm or refute the set special hypotheses, the existence of statistically significant differences in the degree of expression of attitudes about competency groups with respect to independent research variables was examined.

**Table 5.**  
*Differences in the degree of expression of attitudes with regard to the type of school*

Variables	Type of school	N	AS	SD	t-test	df	Statistical significance	Effect size
Interpersonal	Elementary	588	27.178	2.179	3.040	1298	0.000***	-0.084
	Secondary	712	26.762	2.661				
Socioemotional	Elementary	588	25.481	2.705	-0.425	1298	0.002**	0.012
	Secondary	712	25.549	2.995				
Pedagogical-psychological	Elementary	588	26.222	2.765	-0.411	1298	0.092	0.011
	Secondary	712	26.287	2.904				
Subject-professional	Elementary	588	25.722	2.655	-0.839	1298	0.064	0.023
	Secondary	712	25.856	2.904				
Didactic	Elementary	588	25.387	3.009	-0.683	1298	0.062	0.019
	Secondary	712	25.498	2.830				
Methodological-statistical-research	Elementary	588	24.471	3.504	-0.408	1298	0.006**	0.0011
	Secondary	712	24.554	3.827				
Multimedia-digital	Elementary	588	24.947	3.914	-3.236	1298	0.220	0.089
	Secondary	712	25.612	3.490				
Organizational	Elementary	588	25.726	2.875	-3.324	1298	0.894	0.092
	Secondary	712	26.251	2.801				

Effect size - obtained via Point-biserial correlation coefficient

\*\*\* The difference is statistically significant at the level of 0.001

\*\* The difference is statistically significant at the level of 0.01

To determine the existence of statistically significant differences in the degree of expression of attitudes about competency groups with regard to the type of school, a t-test was performed. The results showed that there are statistically significant differences in terms of the expression of certain dimensions of competencies, namely interpersonal ( $t_{(1298)}=3.040, p<0.001$ ), socioemotional ( $t_{(1298)}=-0.425, p<0.01$ ), and methodological-statistical-research ( $t_{(1298)}=-0.408, p<0.01$ ), as evidenced by the data (Table 5). Teachers who work in elementary school have more emphasized interpersonal competences, and teachers who work in secondary school have more emphasized socioemotional and methodological-statistical-research competencies.

**Table 6.**  
*Differences in the degree of expression of attitudes with regard to academic achievement (Anova)*

Variables	Average grade during completed studies	N	AS	SD	F	df	Statistical significance
Interpersonal	From 6 to 7	136	27.102	1.956	5.595	1299	0.001**
	From 7.01 to 8	385	26.522	2.549			
	From 8.01 to 9	549	27.143	2.409			
	From 9.01 to 10	230	27.117	2.631			
Socioemotional	From 6 to 7	136	25.573	3.228	9.887	1299	0.000***
	From 7.01 to 8	385	24.870	2.699			
	From 8.01 to 9	549	25.801	2.700			
	From 9.01 to 10	230	25.895	3.127			
Pedagogical-psychological	From 6 to 7	136	26.477	2.535	4.165	1299	0.006**
	From 7.01 to 8	385	25.831	2.885			
	From 8.01 to 9	549	26.428	2.894			
	From 9.01 to 10	230	26.439	2.747			
Subject-professional	From 6 to 7	136	25.500	3.098	8.443	1299	0.000***
	From 7.01 to 8	385	25.254	2.991			
	From 8.01 to 9	549	26.107	2.667			
	From 9.01 to 10	230	26.134	2.824			
Didactic	From 6 to 7	136	25.250	2.445	18.369	1299	0.000***
	From 7.01 to 8	385	24.693	3.028			
	From 8.01 to 9	549	25.630	2.995			
	From 9.01 to 10	230	26.395	2.399			
Methodological-statistical-research	From 6 to 7	136	24.477	3.936	7.058	1299	0.000***
	From 7.01 to 8	385	23.820	3.576			
	From 8.01 to 9	549	24.887	3.715			
	From 9.01 to 10	230	24.821	3.479			
Multimedia-digital	From 6 to 7	136	24.279	4.545	12.942	1299	0.000***
	From 7.01 to 8	385	25.075	3.462			
	From 8.01 to 9	549	25.218	3.963			
	From 9.01 to 10	230	26.539	2.361			
Organizational	From 6 to 7	136	25.529	3.001	10.589	1299	0.000***
	From 7.01 to 8	385	25.735	2.933			
	From 8.01 to 9	549	25.950	2.970			
	From 9.01 to 10	230	26.917	1.999			

\*\*\* The difference is statistically significant at the level of 0.001

\*\* The difference is statistically significant at the level of 0.01

Only in the case of determining the existence of statistically significant differences in the degree of expression of attitudes about the groups of competencies with regard to the academic achievement of teachers, an Analysis of variance was performed. In Table 6 it can be seen that in all eight dimensions of competencies - interpersonal ( $F_{(1299)}=5.595, p<0.01$ ), socioemotional ( $F_{(1299)}=9.887, p<0.001$ ), pedagogical-psychological ( $F_{(1299)}=4.165, p<0.01$ ), subject-professional ( $F_{(1299)}=8.443, p<0.001$ ), didactic ( $F_{(1299)}=18.369, p<0.001$ ), methodological-statistical-research ( $F_{(1299)}=7.058, p<0.01$ ), multimedia-digital ( $F_{(1299)}=12.942, p<0.001$ ), and organizational ( $F_{(1299)}=10.589, p<0.001$ ), there are statistically significant differences with regard to the mentioned academic achievement of teachers, ie. their average grade during completed studies.

**Table 7.**  
*Differences in the degree of expression of the competence dimension with regard to academic achievement (Post hoc test)*

Variables	(I) Average grade during completed studies	(J) Average grade during completed studies	AS Difference (I-J)	Statistical significance
Interpersonal	From 7.01 to 8	From 6 to 7	-0.580	0.018*
		From 8.01 to 9	-0.621	0.000***
		From 9.01 to 10	-0.595	0.004**
Socioemotional	From 7.01 to 8	From 6 to 7	-0.703	0.013*
		From 8.01 to 9	-0.931	0.000***
		From 9.01 to 10	-1.025	0.000***
Pedagogical-psychological	From 7.01 to 8	From 6 to 7	-0.646	0.022*
		From 8.01 to 9	-0.596	0.002**
		From 9.01 to 10	0.607	0.010*
Subject-professional	From 6 to 7	From 8.01 to 9	-0.607	0.026*
		From 9.01 to 10	-0.634	0.039*
	From 7.01 to 8	From 8.01 to 9	-0.852	0.000***
		From 9.01 to 10	-0.880	0.000***
Didactic	From 8.01 to 9	From 7.01 to 8	0.936	0.000***
		From 6 to 7	1.145	0.000***
	From 9.01 to 10	From 7.01 to 8	1.702	0.000***
		From 8.01 to 9	0.765	0.001**
Methodological-statistical-research	From 7.01 to 8	From 8.01 to 9	-1.066	0.000***
		From 9.01 to 10	-1.000	0.001**
		From 6 to 7	From 7.01 to 8	-0.795
From 8.01 to 9	-0.0939		0.007**	
From 9.01 to 10	-2.259		0.000***	
Multimedia-digital	From 9.01 to 10	From 7.01 to 8	1.463	0.000***
		From 8.01 to 9	1.320	0.000***
		From 6 to 7	From 7.01 to 8	1.387
From 7.01 to 8	1.182		0.000***	
From 8.01 to 9	0.966		0.000***	

\*\*\* The difference is statistically significant at the level of 0.001

\*\* The difference is statistically significant at the level of 0.01

\* The difference is statistically significant at the level of 0.05

In further statistical analysis, in order to determine the differences in the degree of expression of the competence dimension with regard to academic achievement, a Post Hoc test was performed. Teachers whose average grade during their studies was from 7.01 to 8 have less emphasized interpersonal and socioemotional competencies than teachers whose average grades during their studies are below or above this level. Teachers whose average grade during their studies was from 7.01 to 8 have less emphasized pedagogical-psychological competencies than those whose grade was lower and those whose grade was from 8.01 to 9. However, teachers whose average grade during their studies was from 7.01 to 8 have more emphasized pedagogical-psychological competencies than those whose grade was from 9.01 to 10. Subject-professional, didactic, methodological-statistical-research, multimedia-digital and organizational competencies are more emphasized with teachers who have higher average grades compared to teachers with lower average grades in completed studies (Table 7), which represents the results that we fully expected.

**Table 8.**

*Differences in the degree of expression of attitudes with regard to attending some of the seminars in the field of educational technologies and the application of multimedia systems in teaching*

Variables	Seminar attendance	N	AS	SD	t-test	df	Statistical significance	Effect size																																																																																						
Interpersonal	Yes	898	27.043	2.523	2.030	1298	0.006**	-0.056																																																																																						
	No	402	26.743	2.311					Socioemotional	Yes	898	25.634	2.691	2.189	1298	0.000***	-0.061	No	402	25.258	3.214	Pedagogical-psychological	Yes	898	26.508	2.715	4.790	1298	0.003**	-0.132	No	402	25.699	3.033	Subject-professional	Yes	898	25.983	2.869	3.535	1298	0.616	-0.098	No	402	25.378	2.814	Didactic	Yes	898	25.485	2.912	0.686	1298	0.261	-0.019	No	402	25.365	2.912	Methodological-statistical-research	Yes	898	24.757	3.521	3.531	1298	0.016	-0.098	No	402	23.980	3.974	Multimedia-digital	Yes	898	25.611	3.547	4.395	1298	0.002**	-0.121	No	402	24.641	3.948	Organizational	Yes	898	26.236	2.720	4.235	1298	0.053
Socioemotional	Yes	898	25.634	2.691	2.189	1298	0.000***	-0.061																																																																																						
	No	402	25.258	3.214					Pedagogical-psychological	Yes	898	26.508	2.715	4.790	1298	0.003**	-0.132	No	402	25.699	3.033	Subject-professional	Yes	898	25.983	2.869	3.535	1298	0.616	-0.098	No	402	25.378	2.814	Didactic	Yes	898	25.485	2.912	0.686	1298	0.261	-0.019	No	402	25.365	2.912	Methodological-statistical-research	Yes	898	24.757	3.521	3.531	1298	0.016	-0.098	No	402	23.980	3.974	Multimedia-digital	Yes	898	25.611	3.547	4.395	1298	0.002**	-0.121	No	402	24.641	3.948	Organizational	Yes	898	26.236	2.720	4.235	1298	0.053	-0.117	No	402	25.517	3.054								
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	No	402	23.980	3.974					Multimedia-digital	Yes	898	25.611	3.547	4.395	1298	0.002**	-0.121	No	402	24.641	3.948	Organizational	Yes	898	26.236	2.720	4.235	1298	0.053	-0.117	No	402	25.517	3.054																																																												
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Effect size - obtained via Point-biserial correlation coefficient

\*\*\* The difference is statistically significant at the level of 0.001

\*\* The difference is statistically significant at the level of 0.01

To determine the existence of statistically significant differences in the degree of expression of attitudes about competency groups with regard to attending some of the seminars in the field of educational technologies and the application of multimedia systems in teaching, a t-test was performed. The results (Table 8), indicate the existence of statistically significant differences in terms of the expression of interpersonal ( $t_{(1298)}=2.030$ ,  $p<0.01$ ), socioemotional ( $t_{(1298)}=2.189$ ,  $p<0.001$ ), pedagogical-psychological ( $t_{(1298)}=4.790$ ,  $p<0.01$ ), and multimedia-digital competencies ( $t_{(1298)}=4.395$ ,  $p<0.05$ ). Teachers who attended some of the mentioned seminars have more emphasized previously mentioned groups of competencies in relation to teachers who did not attend them.



**Table 9.**  
*Differences in the degree of expression of attitudes with regard to the application of internal evaluation*

Variables	Internal evaluation	N	AS	SD	t-test	df	Statistical significance	Effect size
Interpersonal	Yes	740	27.070	2.319	2.013	1298	0.001**	-0.056
	No	560	26.792	2.634				
Socioemotional	Yes	740	25.831	2.605	4.553	1298	0.000***	-0.125
	No	560	25.105	3.134				
Pedagogical-psychological	Yes	740	26.460	2.695	2.960	1298	0.003**	-0.082
	No	560	25.991	3.005				
Subject-professional	Yes	740	26.098	2.514	4.406	1298	0.000***	-0.121
	No	560	25.396	3.231				
Didactic	Yes	740	25.816	2.640	5.288	1298	0.000***	-0.145
	No	560	24.962	3.174				
Methodological-statistical-research	Yes	740	25.054	3.273	6.128	1298	0.000***	-0.168
	No	560	23.807	4.059				
Multimedia-digital	Yes	740	25.647	2.918	3.779	1298	0.000***	-0.104
	No	560	24.867	4.498				
Organizational	Yes	740	26.471	2.497	6.780	1298	0.000***	-0.185
	No	560	25.408	3.151				

Effect size - obtained via Point-biserial correlation coefficient

\*\*\* The difference is statistically significant at the level of 0.001

\*\* The difference is statistically significant at the level of 0.01

To determine the existence of statistically significant differences in the degree of expression of attitudes about competence groups with regard to the application of internal evaluation in working with students, a t-test was also performed. The data (Table 9), indicate that there are statistically significant differences in terms of the expression of interpersonal ( $t_{(1298)}=2.013$ ,  $p<0.01$ ), socioemotional ( $t_{(1298)}=4.553$ ,  $p<0.001$ ), pedagogical-psychological ( $t_{(1298)}=2.960$ ,  $p<0.01$ ), subject-professional ( $t_{(1298)}=4.406$ ,  $p<0.001$ ), didactic ( $t_{(1298)}=5.288$ ,  $p<0.001$ ), methodological-statistical-research ( $t_{(1298)}=6.128$ ,  $p<0.001$ ), multimedia-digital ( $t_{(1298)}=3.779$ ,  $p<0.001$ ), and organizational competencies ( $t_{(1298)}=6.780$ ,  $p<0.001$ ). Therefore, we find that all 8 groups of competencies are more emphasized among teachers who apply it in teaching than those who do not apply the specified type of evaluation.

## Discussion

Based on the obtained results after determining the differences in the degree of expression of attitudes about the groups of competencies with regard to sociodemographic characteristics, ie. independent research variables, t-test and Analysis of variance, we came to the following findings: The results of the analysis based on the obtained arithmetic means, which all exceed the values of 4, lead us to the conclusion that teachers, based on their self-assessments, highly valued all various groups of competencies, which fully confirmed the general hypothesis. The results showed that teachers' attitudes about competencies were not concentrated around central values, but they generally considered that certain competencies were to a greater extent or extremely important. We expected this tendency in the evaluation of individual competencies within groups to some extent, because they are all important and necessary for successful engagement in the teaching and educational process. We will also point out that no group of competencies stood out drastically, because the results are relatively uniform and speak of the positive attitudes of teachers towards each of the existing competencies that were the subject of their assessment. However, the highest values were observed on the subscale of interpersonal, and the lowest on the subscale of methodological-statistical-research competencies, with an emphasis on minimal differences. The highest observed values in the interpersonal group of competencies were to some extent expected because this group of competencies, as necessary for establishing, building and improving relationships with students, parents and colleagues, should represent and be the embodiment of universal and fundamental value and the "character of the teacher". The lowest values on the subscale of methodological-statistical-research competencies may also indicate that teachers do not consider this group of competencies less important, but only in relation to other groups of competencies, a slightly lower degree of agreement is shown.

Further statistical analysis that should confirm or refute the presumed special hypotheses, examined the existence of statistically significant differences in the degree of expression of attitudes

about competency groups with respect to independent research variables.

Based on the results obtained after using the t-test, the first special hypothesis was rejected. We assumed that there were no statistically significant differences in teachers' attitudes about various groups of competencies in relation to the type of school in which they teach (elementary and secondary), as independent variables, because teachers, regardless of the school in which they teach, should highly value all groups of competencies, especially interpersonal, socioemotional, pedagogical-psychological as universal and common to all teachers and participants in the educational process. In this respect, the type of school should not affect the evaluation of a certain group of competencies.

Based on the results obtained after the use of Analysis of variance (Anova), but also the Post Hoc test, which were applied only in this case, the second special hypothesis was partially confirmed. It assumes the existence of statistically significant differences in teachers' attitudes about competency groups in relation to academic achievement, in the sense that teachers who had average grades during completed studies above 8.01, relatively speaking - more successful, value more pedagogical-psychological and didactic, as well as subject-professional in relation to teachers whose average grades during completed studies are below 8. The results showed that in addition to methodological-statistical-research, multimedia-digital and organizational, teachers with higher average grades emphasized more subject-professional and didactic competencies, as we assumed. Teachers whose average grade during their studies was from 7.01 to 8 emphasized less pedagogical-psychological competencies than teachers with an average grade from 8.01 to 9, which is in line with our hypothesis, but on the other hand, have emphasized more pedagogical-psychological competencies than teachers with an average score of 9.01 to 10, on the basis of which this hypothesis could not be fully confirmed but only partially. We did not expect such a result and that cognition brings us to a certain dilemma.

Based on the results obtained after using the t-test, the third special hypothesis was confirmed. It presupposes the existence of statistically significant differences in teachers' attitudes about competency groups in relation to attending some of the seminars in the field of educational technologies and the application of multimedia systems in teaching, in the sense that teachers who attended them value multimedia-digital more than teachers who did not, due to the essential and logical connection of the mentioned phenomena as independent or dependent research variables. The results provided us with the cognition that the teachers who attended some of the mentioned seminars, in addition to the multimedia-digital competences, as previously mentioned, emphasized more interpersonal, socioemotional and pedagogical-psychological ones.

The fourth hypothesis in which the assumption is made about the existence of statistically significant differences in teachers' attitudes about competency groups in relation to the application of internal evaluation in working with students, in the sense that teachers who apply it in their work, value subject-professional and didactic in relation to teachers which do not apply it, like the previous one, is fully confirmed. Between the application or non-application of internal evaluation in working with students as independent variables and teachers' attitudes about the evaluation of subject-professional and didactic competencies, a possible direct cause-and-effect relationship and feedback of evaluation results on the quality and effects of teachers' work was noticed. The results, after the use of t-test, which determined the existence of statistically significant differences in terms of expression in all eight groups of competencies, showed and provided us with the knowledge that the teachers who apply it, emphasize more, among all others, and in accordance with our assumption, the subject-professional and didactic group of competencies.

It is important to point out that the results of the research additionally provided us with some very interesting and useful knowledge. Namely, the existence of statistically significant differences in the degree of expression of attitudes about interpersonal, socioemotional and pedagogical-psychological competencies was determined in relation to all 4 independent variables - type of school, academic achievement, attendance of some seminars in the field of educational technologies and multimedia systems, as well as the application of internal evaluation. On the other hand, in relation to independent variables - academic achievement and the application of internal evaluation in teaching, the existence of statistically significant differences is determined in the degree of expression of attitudes in as many as 5 groups of competencies - subject-professional, didactic, methodological-statistical-research, multimedia-digital and organizational competencies.

Based on the review of research dealing with similar topics, we especially refer to the results of some previous tangential research on competencies that speak in favor of the importance of all these groups of competencies as key, among other things for innovating the teaching process (Zobenica and Stipančević, 2017; Bogunović and Stanišić, 2013; Andevski and Arsenijević, 2012; Gojkov, 2012). The importance of professional development of teachers for improving the professional competencies of

teachers in general, and thus raising the quality of the entire teaching process, is indicated in the research by [Tapani and Salonen \(2019\)](#), while [Teodorović, Milin and Stanković \(2019\)](#), compare standards for teacher competencies in Serbia with countries/regions in their research. In the relevant professional literature, we did not encounter research that looked at the existence of statistically significant differences in teachers' attitudes about various groups of competencies in relation to independent variables (type of school, academic achievement, attendance at seminars in the application of educational technologies and multimedia systems in teaching and the application of internal evaluation in teaching), which was the case here. Based on this cognition, there is hope that the research will make a modest contribution to shedding light on similar issues, and the obtained results will represent a good starting point and incentive for further research work in this field in the future.

## Conclusion

The task of every country that wants quality education is that it must inevitably permanently improve the educational policy focused on the field of education and professional development of teachers. Improving the quality of school work is a dynamic process, open to innovations and changes brought about by the accelerated development of modern society. Education as indisputably one of the most dynamic professions requires a certain meta-competence of constant self-examination and finding ways to respond to the always new needs of the future society.

The issue of key competencies of teachers, necessary for innovating the teaching process, is certainly one of the fundamental issues when it comes to good and quality teaching, because innovation changes the pedagogical system, improving the teaching process and its results.

The theoretical significance of this research is reflected in the fact that it is necessary to obtain knowledge and relevant data on the attitudes of teachers shown by self-assessment through the degree of evaluation/non-evaluation of a wide and diverse group of competencies, as well as individual competencies within these groups. The results of the analysis provided us with the cognition that teachers, based on their self-assessments, highly value all various groups of competencies, which fully confirms the general hypothesis. The results also showed the existence of statistically significant differences in the degree of expression of attitudes about competency groups with regard to independent research variables, within special hypotheses, on the basis of which the first was rejected, the second partially, the third and fourth special hypotheses were fully confirmed. We can say with some certainty that the knowledge and results we have obtained are a kind of indicator of the quality of teachers' work and a predictor of their focus on continuous reflection on the effects and effectiveness of their work, application of innovations in teaching, reflectivity and research to improve their own work, but also the entire educational work. Also, the cognition of the existence of statistically significant differences in teachers' attitudes about key competencies for innovation in relation to independent variables (type of school where the teacher teaches, academic achievement of teachers, attending seminars in the field of educational technologies and multimedia systems in teaching, and finally internal evaluation in teaching), would significantly contribute to the consolidation or refutation of the attitude on the connection of these phenomena and thus indicate a realistic picture of the set goal.

In addition to the theoretical, the research certainly has practical significance and more far-reaching implications, which are reflected in the fact that it is desirable to find out what the attitudes of teachers on this issue are, as direct participants in the teaching process. All this is crucial and invaluable because it enables teachers to always keep pace with social progress, therefore it is necessary to raise awareness and point out the importance of research work, focus on reflection, application of innovations in teaching and possession of developed various competency groups which is generally the topic of this research. Only in this way do teachers trace the path to teaching in which research, innovation, critical reflection and only with such an approach will they be directed towards reflective practice and declare themselves as reflective practitioners. The implications of research can also potentially be important for creators of educational strategies that define the domains of teachers' professional competencies, because despite their enviable theoretical foundation, there is always room for further empirical research in perspective.

Teacher competencies are the capacity of an individual that is realized through performing complex activities during educational work and include a set of certain knowledge, skills and attitudes of teachers with which he influences the improvement of the entire educational process. Given that the educational process is by its nature and essence very dialectical, teachers are faced with quite justified requirements to have developed a whole mix of diverse groups and individual competencies within these groups, in order to always be at a high level in their work and fulfill their roles in a flexible way.

Today's school, in accordance with modern tendencies, indisputably needs a "new profile" of a modern teacher, with a wide range of developed competencies, which would enable them to successfully organize work, motivate and encourage students, critically reflect on their practice, independently research and use these results for the purpose of self-improvement. The positive attitudes of teachers about the important role and exceptional importance of having a wide range of individual competencies for teaching innovations, shown through the high evaluation of all offered groups of competencies, are certainly encouraging. Based on the previous postulates, we can conclude that all these groups of competencies are important and crucial for innovating the teaching process and that they represent the necessity of the modern age for all employees in education and not just an ideal.

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### Conflict of interests

The author declares no conflict of interest.

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